



Infor Deployment Method: Introducing the Method

Infor U

Welcome to Infor Deployment Method: Introducing the Method. This course provides a high-level overview of our deployment method and an introduction to key approaches for implementing Infor solutions.

Learning objectives

INFOR DEPLOYMENT METHOD

Introduction to the Method

Infor Deployment Method principles and standards

INFOR DEPLOYMENT METHOD IMPLEMENTATION APPROACHES

Infor Deployment Method implementation approaches

RESOURCES

Infor Deployment Method resources

KNOWLEDGE CHECK



Knowledge check

SUMMARY



Course transcript

Learning objectives

This course provides a high-level overview of our deployment method and an introduction to key Infor solution implementation approaches.

By the end of this course, you will be able to:

- Define Infor Deployment Method (IDM).
- Identify industry standards IDM is built upon.
- Identify the various project deployment approaches.
- Locate deployment method resources.

Introduction to the Method



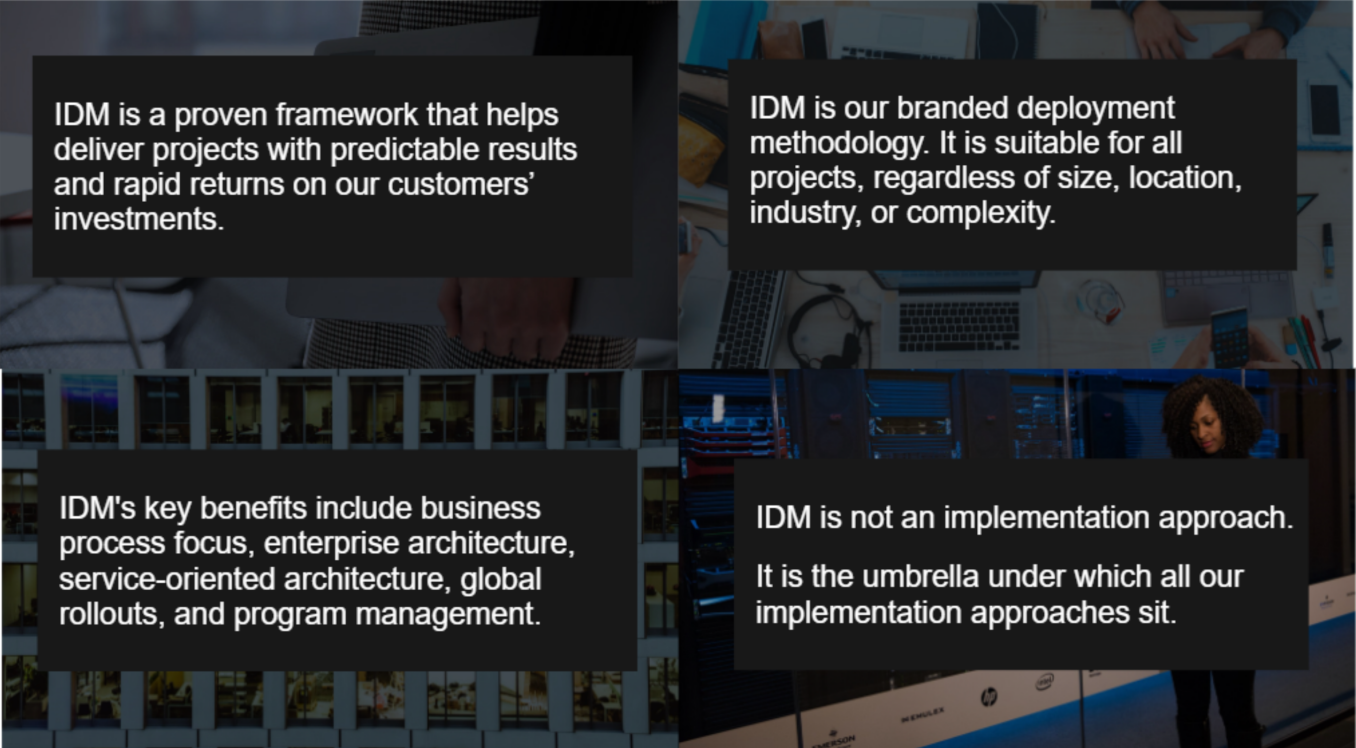
A framework with a governing methodology helps deliver projects with predictable results and a rapid return on customer investment.

Infor Deployment Method

IDM is a global command and control framework with a governing methodology to guide project delivery with predictable results and a rapid return on our customer's investment. At its core, IDM is built on knowledge from 5,000+ Infor implementations and ten years of ongoing research and development. This extensive deployment experience has been distilled into one methodology; it is used to provide best

practices and guidance for successful project management and implementation services for all Infor implementation projects.

What is IDM?



IDM is a proven framework that helps deliver projects with predictable results and rapid returns on our customers' investments.

IDM is our branded deployment methodology. It is suitable for all projects, regardless of size, location, industry, or complexity.

IDM's key benefits include business process focus, enterprise architecture, service-oriented architecture, global rollouts, and program management.

IDM is not an implementation approach. It is the umbrella under which all our implementation approaches sit.

Infor Deployment Method principles and standards



The vision for Infor Deployment Method is to support the successful implementation of every Infor project, anywhere in the world.

IDM principles

Principles promote business practices that create real, sustainable value for Infor and our customers.

IDM is built on 5 main principles:

- **Vertical specific:** Infor has products for specific vertical markets and vertical-specific methodology guidance.

- **Implementation approach:** IDM helps define the project process based on the organization's requirements and the solution to be deployed.
- **Standards:** We built IDM on open standards recognized across the industry.
- **Business process driven:** At the end of the day, deploying an Infor solution is about business process improvement, not just software.
- **Risk focused:** We focus on the high-risk items during early iterations of the project lifecycle.

IDM standards

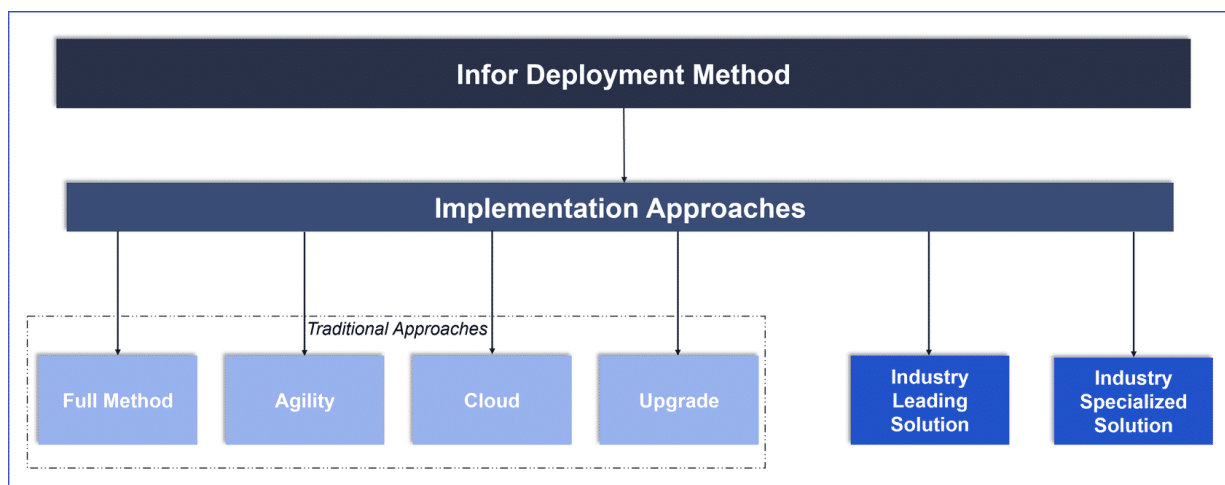
Standards are crucial for ensuring quality, consistency, and scalability. IDM is informed by four key standards:

- [Project Management Body of Knowledge \(PMBOK\)](#) is a collection of project management processes, best practices, terminologies, and guidelines used for program/project management and governance.
- [Software & Systems Process Engineering Metamodel \(SPEM\)](#) is an enterprise architecture methodology and framework for improving business efficiency, used to guide overall architectural design.
- [The Open Group Architecture Framework \(TOGAF\)](#) is an enterprise methodology framework used to improve business efficiency.
- **Unified Process** is an iterative and incremental software development process used for custom development components.

Infor Deployment Method implementation approaches

IDM approaches

IDM is Infor's next-generation approach to the deployment of our solutions and is used as the overall governing methodology for all implementation projects. IDM is a repository for all Infor implementation approaches information and associated resources, including universal deployment language for the entire Infor ecosystem; several hundred templates; best-practice examples from previous projects; and industry-specific content.



Traditional approaches

Our IDM traditional implementation approaches include Full Method, Agility, Cloud and Upgrade.

FULL METHOD

AGILITY

CLOUD

UPGRADE

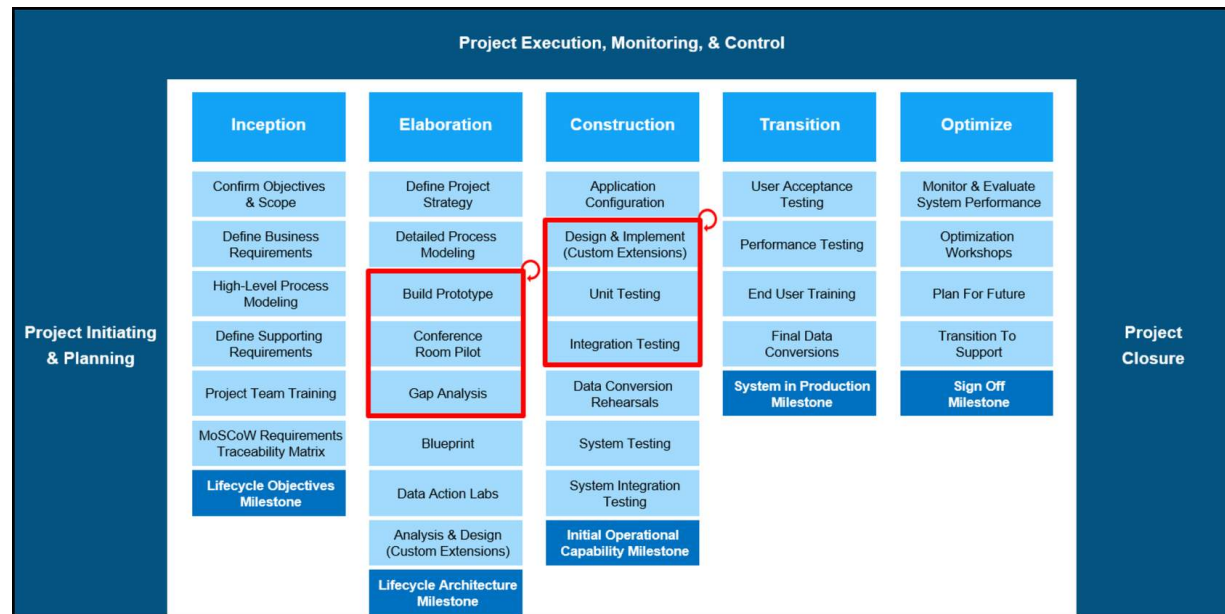
The **Full Method** consists of two processes:

The **Implementation** process contains five phases: Inception, Elaboration, Construction, Transition, and Optimization. It includes implementation activities, tasks, work products, templates, and examples.

The **Project Management** process acts as an overarching governance framework around the Implementation process, following these three phases:

1. Project Initiating and Planning - Starts, defines, and plans the project
2. Project Execution, Monitoring, and Control - Manages the project delivery through execution, monitoring, and control
3. Project Closure - Completes and closes the project

You can click the images in the tabs to enlarge them.

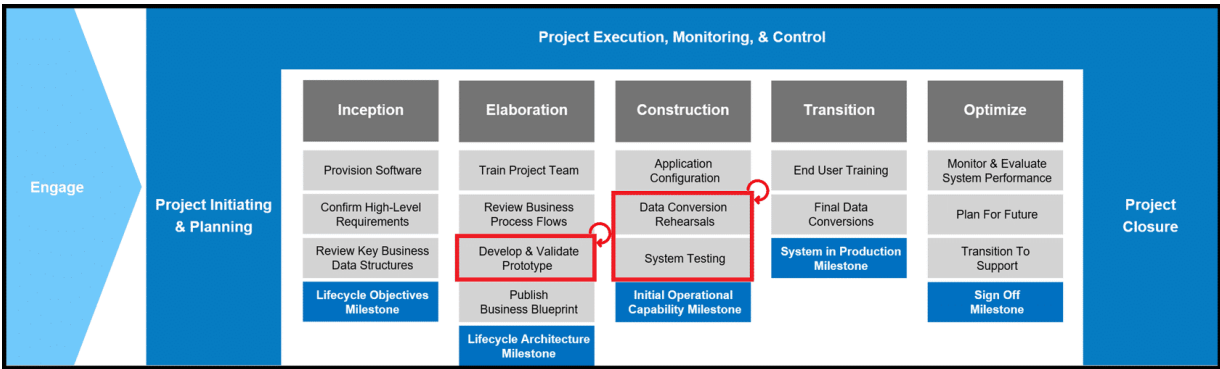


FULL METHOD	AGILITY	CLOUD	UPGRADE
-------------	---------	-------	---------

The **Agility** approach uses Industry Process Catalog (IPC) and Playbooks to classify customer processes into three categories to determine the level of project effort.

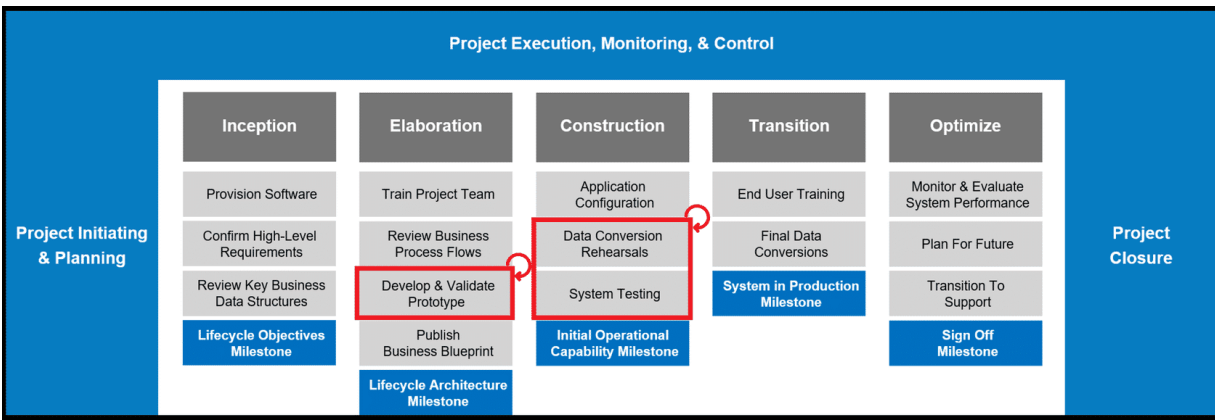
- Core - Industry-leading practices implemented as-is
- Differentiators - Require a different setup but are configurable within our system
- Unique - Require new system setup and must be designed, developed, and built

The approach is implemented using the Engage process, IPC Process Intelligence tooling, Data Migration Factory, and consumerized learning.



FULL METHOD	AGILITY	CLOUD	UPGRADE
-------------	---------	-------	---------

Cloud is Infor's traditional approach for Cloud-based implementations. It streamlines delivery with Cloud-specific provisioning tasks, guidance, templates, and best practices for the execution of Cloud-based projects.



FULL METHOD	AGILITY	CLOUD	UPGRADE
-------------	---------	-------	---------

The **Upgrade** approach can be used for both on-premises and Cloud solution customers who add new components to existing equipment, update software versions, and/or move from single tenant to multi-tenant. Upgrades fall into two project types:

<h3>Simple</h3> <p>Simple projects have these factors:</p> <ul style="list-style-type: none"> • Single site • Modifications uplifted as-is • No process changes 	<h3>Complex</h3> <p>Complex projects include two or more of these factors:</p> <ul style="list-style-type: none"> • Multi-site • Modifications being replaced or obsoleted • New modules introduced • Business process changes performed as part of the upgrade
--	---

ILS and ISS approaches

Now let's look at our newest implementation approaches.

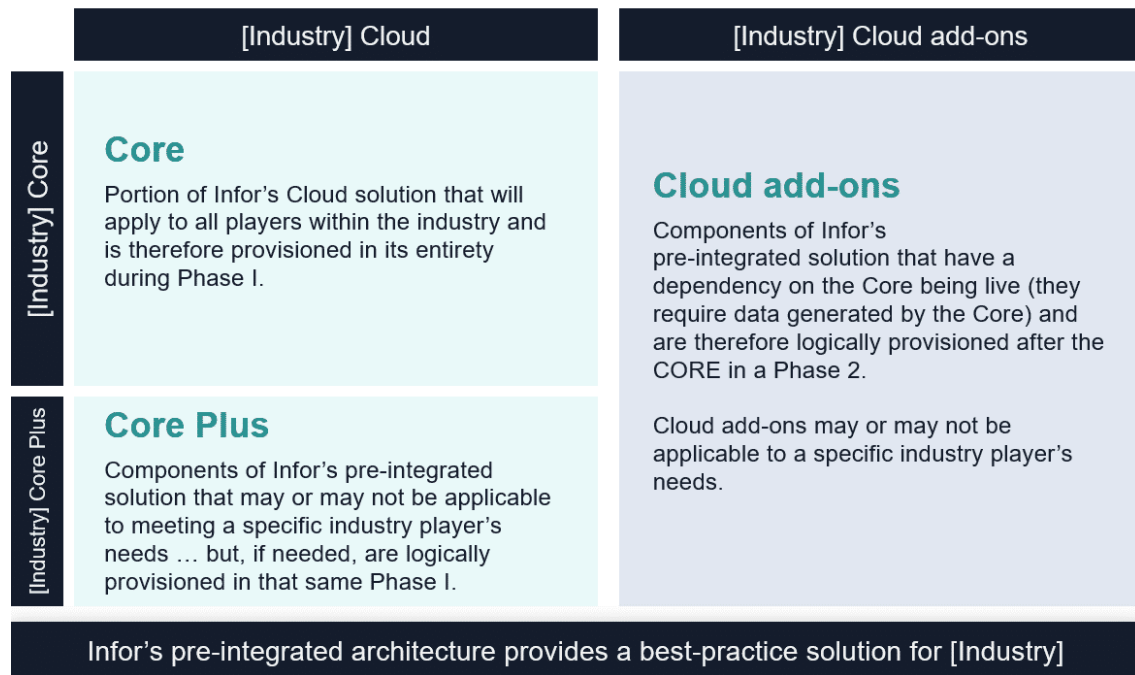
INDUSTRY LEADING SOLUTION (ILS)

INDUSTRY SPECIALIZED SOLUTION (ISS)

Industry Leading Solution is a prescriptive approach used to implement Industry CloudSuite Architecture solutions for customers. It includes extensive preconfigured processes, industry content, and a prescriptive and phased approach that reduces project time, cost, effort, and risk.

As part of the Engage process, we measure a customer's implementation challenges across organizational product and process fit, complexity, and customer readiness that can drive increased project cost, effort, and time. The score is used to identify the optimal solution for the customer. The ILS approach is used for customers whose Industry Solution Score is ≥ 70 .

[Industry] CloudSuite Architecture

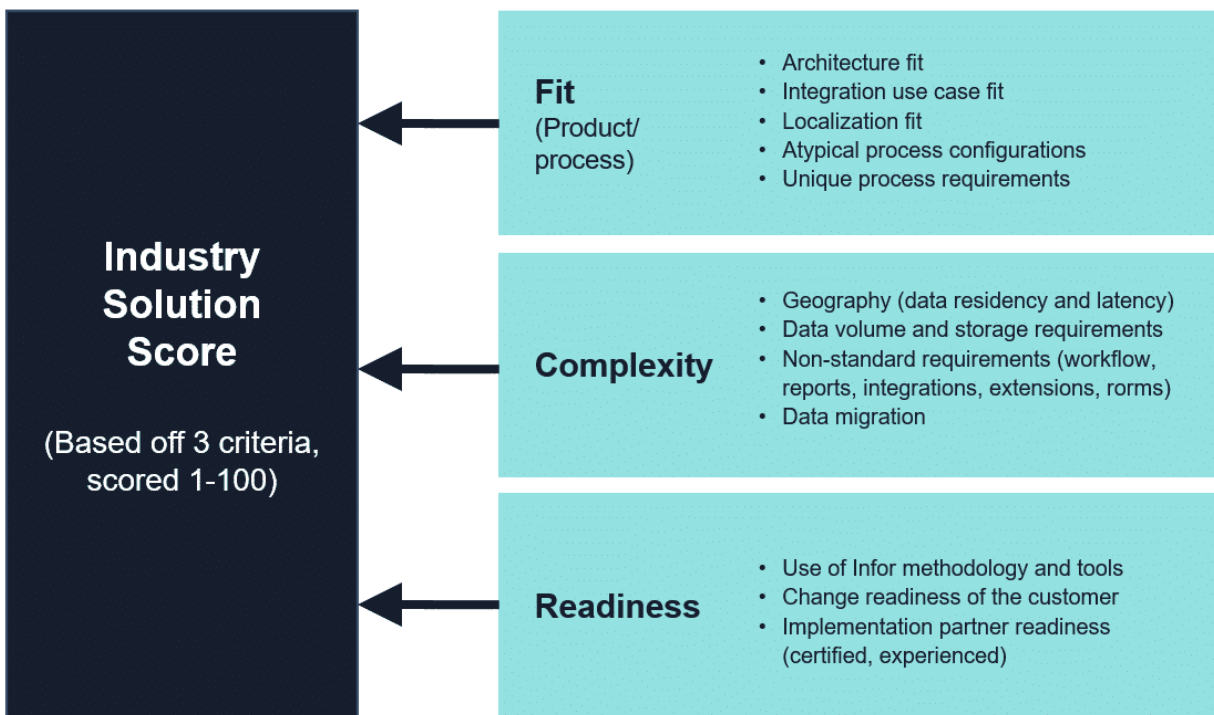


INDUSTRY LEADING SOLUTION (ILS)

INDUSTRY SPECIALIZED SOLUTION (ISS)

An **Industry Specialized Solution** is a more traditional approach to services quoting and implementation. It applies when the customer does not qualify for or does not want to follow the ILS implementation approach, and/or the organization is buying Cloud Add-ons or other products for implementation in phase 1 of the project.

If a customer's Industry Solution Score is <70, we can still work towards a prescriptive ILS approach. A customer journey might start with a low score but as we move through the Engage process and collect more information, the customer may meet the ILS criteria. If not, an ISS implementation approach will be used throughout the project.



You can learn about all Infor Deployment Method implementation approaches on the [IDM site](#).

Infor Deployment Method resources

Information and resources

[Infor Deployment Method](#): Access the latest IDM content, including information about project management; implementation approaches, phases, disciplines, tasks, work product templates, and examples; guidance; and industry-specific playbook content.

[External Infor Deployment Method](#): Provides online access to external IDM content on request to our partners who have completed IDM training and customers who fulfill certain criteria.

[Infor Deployment Method SharePoint](#): Access IDM resources like sales materials, translation support, training guidance, and release roadmap information.

[Time to Value SharePoint](#): Find Time to Value, ILS, and ISS information, resources, key definitions, and program updates.

Industry standards

- [Project Management Body of Knowledge \(PMBOK\)](#) is a collection of project management processes, best practices, terminologies, and guidelines used for program/project management and governance.
- [Software & Systems Process Engineering Metamodel \(SPEM\)](#) is an enterprise architecture methodology and framework for improving business efficiency, used to guide overall architectural design.

- [The Open Group Architecture Framework \(TOGAF\)](#) is an enterprise methodology framework used to improve business efficiency.

Questions

If you have questions about IDM, we're here to help at Global_Methods@Infor.com.

Knowledge check

Now that you have a high-level understanding of our deployment method and an introduction to key Infor solution implementation approaches, let's see how well you can apply the information you learned. You'll need to score 80% or higher to register completion of this course, but don't worry, you'll get a few tries in order to pass.

Question

01/05

What is IDM?

- ☐ IDM is a global framework with a governing methodology to guide project delivery with predictable results and a rapid return on our customer's investment.
- ☐ IDM is a flexible framework to customize project delivery to follow each customer organization's preferred deployment method.
- ☐ IDM is a loose framework of optional project delivery methods and tools to utilize during project delivery.
- ☐ IDM is a rigid framework with a governing methodology to ensure all projects are delivered with the same implementation approach.

What are the IDM principles? Select all that apply.

☐

Vertical specific: Infor has products for specific vertical markets and vertical-specific methodology guidance.

☐

Implementation approach: IDM helps define the project process based on the organization's requirements and the solution to be deployed.

☐

Standards: We built IDM on open standards recognized across the industry.

☐

Business process driven: At the end of the day, deploying an Infor solution is about business process improvement, not just software.

☐

Risk focused: We focus on the high-risk items during early iterations of the project lifecycle.

Question

03/05

Which of the following describe IDM? Select all that apply.

- ☐ IDM is a repository for all Infor implementation approaches information and associated resources, including universal deployment language for the entire Infor ecosystem, several hundred templates, best-practice examples from previous projects, and industry-specific content.
- ☐ IDM is the umbrella under which all our implementation approaches sit.
- ☐ IDM is a prescriptive implementation approach that requires all solutions to be deployed in the same way.
- ☐ IDM is suitable for all projects, regardless of size, location, industry, or complexity.

What are the IDM standards? Select all that apply.

☐

Project Management Body of Knowledge (PMBOK) is a collection of project management processes, best practices, terminologies, and guidelines used for program/project management and governance.

☐

Software & Systems Process Engineering Metamodel (SPEM) is an enterprise architecture methodology and framework for improving business efficiency, used to guide overall architectural design.

☐

The Open Group Architecture Framework (TOGAF) is an enterprise methodology framework used to improve business efficiency.

☐

Unified Process is an iterative and incremental software development process used for custom development components.

Question

05/05

Match the IDM implementation approach on the left with its description on the right.

 Upgrades	Consists of five project phases and an overarching governance framework
 Industry Leading Solution	Used when adding new components, updating software versions, and/or moving to multi-tenant
 Industry Specialized Solution	Used when a customer's Industry Solution Score is <70
 Full Method	A prescriptive approach used to implement Industry CloudSuite Architecture solutions

Course transcript

A PDF version of this course is available for download.



Infor Deployment Method Introducing the Method.pdf
8.3 MB

